



Player & Parent Handbook | 2026–2027 Season

Everything you need to know about your season with us.

Welcome to Renaissance!

This handbook is written to be *read*, not filed away and forgotten. It explains how your season will work, what you can expect from us, and what we ask of you — and it's the foundation for everything we do here.

Competitive team athletics, by its very nature, creates situations where not everyone is always happy. That's not a flaw; it's the nature of the sport. Team success is directly linked to individual success and every player fills a necessary role on the team. Some roles are larger than others, none are insignificant to the team's success. Players, parents, and coaches work together to assist the team in reaching its full potential through encouraging, acknowledging, and supporting each other's efforts in practice, scrimmages, and tournaments.

Every policy in this handbook has a number (like §3.4) so that when a question comes up, we can all point to the same place — and so the answer you get in February matches the one you'd have gotten in November.

This handbook is part of your Player & Parent Agreement — by signing the agreement, your family agrees to follow the policies here. We update it each season; the current version always lives at www.renaissancevolleyball.com/handbook.

Looking forward to the season ahead!

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1. Welcome & Who We Are

Renaissance Volleyball exists to develop and promote the sport of volleyball. It is our mission to provide a positive, competitive youth volleyball experience for all athletes, parents/guardians, and coaches. We are committed to teaching and training athletes, educating coaches, and creating an environment for growth based on a strong work ethic and passion for the game. We compete hard, strive to develop every athlete on the roster, and emphasize long-term player development.

Here's who to contact, and for what. Going to the right person first gets you a faster answer:

Contact	Best for	Notes
info@renaissancevolleyball.com	Club-wide policies, billing, logistics and general schedules	<i>The info email gets you the fastest response time as the inbox is monitored by multiple staff</i>
Your team's coaches	Team based items - schedules, if your athlete will be absent, etc.	<i>Your team's SportsYou channel is the best way to connect with your coaches</i>
Cassie Pratte & Laurel Miller Training Directors training@renaissancevolleyball.com	Escalating an athlete concern in accordance with the Chain of Communication (see §3.3)	
Laura Zewe, Operations Director laura@renaissancevolleyball.com	Conduct or safety concerns (see §11.3) and official grievances (see §10.4)	<i>When your concern needs attention beyond the purview of your coach</i>

2. Our Affiliation(s) and Membership(s)

Youth volleyball doesn't have one rulebook — it has a few different organizations that each sanction events, register athletes, and set their own policies, and every club chooses which to affiliate with. These worlds overlap more than they compete. Many tournaments accept teams from multiple organizations, and athletes sometimes carry more than one membership in a season. What your athlete's membership actually determines is practical: which events they're eligible to play, whose rules and codes of conduct apply, and whose insurance covers them on the court.

Renaissance is a member club of the Junior Volleyball Association (JVA). Depending on where your athlete plays and the season's schedule, teams may also compete in events sanctioned by AAU or USA Volleyball, as well as independent tournaments that don't require any affiliation. Your team's specific affiliations — and any individual memberships they require (§2.1) — are communicated with your season schedule.

2.1 Memberships Individual athlete memberships are purchased by families, separate from dues (which cover the club's own registration with our governing bodies — §5.1). We'll tell you exactly which memberships your athlete needs, with instructions and deadlines once your team's schedule is set. Depending on your team's events, this could include an AAU membership, a USAV membership, both, or neither. JVA doesn't require a paid individual membership, just a completed waiver form, which is usually completed during registration.

Whatever applies to your athlete must be completed before the first event that requires it; this is a sanctioning-body rule, not ours, so an athlete without a current membership cannot take the court, no exceptions.

2.2 Waivers You may be required by specific events and facilities to complete their waiver prior to your athlete's participation.

2.3 Conduct Our own Code of Conduct (§9) applies everywhere, at every event and practice. At sanctioned events, we additionally follow the rules and code of conduct of the sanctioning organization. Tournaments and practice facilities may impose their own restrictions on who is permitted to enter their premises and what behaviors are and are not allowed. Our staff, athletes, teams, families, and other associated individuals are expected to comply with any restrictions or requirements.

3. How We Communicate

Most season frustrations are really communication breakdowns, so we keep this simple.

3.1 Official channels SportsYou is the official channel for team schedules, changes, and announcements. The most up-to-date tournament schedule, along with information regarding hotels and day of play schedules can be found on your team's page on the website.

Check your email and the website for club-wide business. If it isn't on SportsYou, the website, or in an email, it isn't official.

3.2 Response time Coaches and staff will respond to messages within 48 hours (72 hours on tournament weekends). We ask the same of you for anything requiring a response.

3.3 Chain of communication Questions go in this order:

- Athlete to coach first (we encourage athletes to self-advocate - it's a life skill), then
- Parent and athlete to coach, then
- The Training Director is brought in, then if not resolved
- The Club Director joins the conversation

Skipping steps usually slows things down, not speeds them up - with one exception that overrides everything: any concern about an athlete's safety or wellbeing may go directly to the Club Director, at any time, skipping every step (see §11.3). When it comes to safety, there is no wrong door and no wrong time.

3.4 The 48-hour pause Please wait 48 hours after the end of a tournament before raising concerns about playing time, lineups, or in-match decisions to the coach. Emotions are highest right after competition; conversations are most productive after a night's sleep. This rule applies to coaches, too.

4. Teams & Placement

Our placement process is designed around one idea: athletes should always know where they stand.

4.1 Tryouts Open tryouts are held in the summer or fall, depending on the athlete's age group. Every athlete is evaluated by multiple coaches with the intent of a final team placement that is a good fit, challenging all athletes to grow while allowing them to achieve successes.

4.2 Early commitment Returning athletes may be offered a guaranteed roster spot before tryouts under our Early Commitment Agreement. The guarantee is a floor, never a ceiling: athletes may move up based on tryout performance, and the family always chooses whether to accept a higher placement.

4.3 Movement between teams Mid-season moves are rare and happen only after a conversation between the coaches involved, the family, and the Club Director. No athlete is moved to a lower-level team mid-season except at the family's request or under §10.

4.4 Practice players Athletes may occasionally be invited to practice with another team for development. This is an opportunity, not a tryout, and doesn't change roster status.

5. Payments and Dues

Club volleyball is a real financial commitment, and we'd rather over-explain than surprise you. Exact dues for your athlete's team appear in your signed Player & Parent Agreement — this section explains the policies around them.

5.1 What dues cover Think of it this way - dues cover everything your athlete needs except shoes, socks, kneepads, and whatever it takes to get to/from and stay at tournaments and practices. Specifically, your dues cover your athlete's uniform, volleyball, club and team tournament entry fees, the club's registration with our governing bodies (individual athlete memberships are separate, see §2.1), and costs associated with practices, coaches, staff, events, and facilities.

Everything above is reserved for your athlete for the entire season — see §5.5 for how the season commitment works.

5.2 What dues don't cover All travel and out-of-pocket costs: getting to and from practices and events, meals, and hotels, plus spectator admission, optional apparel items, and individual athlete memberships when required (§2.1)

Renaissance Volleyball may invite your team or athlete to participate in an event beyond those outlined in your Agreement. Any costs for which you are responsible will be disclosed to you prior to your commitment to the additional event.

5.3 Deposits and payment schedule Deposits are due upon accepting a spot on a team. Payments are due per the installment schedule in your Agreement, or save by paying in full: families who pay the full season's dues by the first installment date receive a discount, as specified in your Agreement. Paying in full doesn't change the season commitment. See §5.5 for how withdrawals and refunds work.

If your family needs a different arrangement, email us at info@renaissancevolleyball.com before a payment comes due. We're usually able to work out extended terms by mutual agreement, and we'll confirm any adjusted schedule in writing.

5.4 Late payments Accounts more than 15 days past due receive a reminder; more than 30 days past due, the athlete may be held from participation until the account is current or a payment plan is in place and the first payment has been made. Accounts more than 60 days past due may incur a late payment fee as outlined in your Agreement and be reported for further collection activity. Talk to us early — we will always do our best to work with a family that communicates.

5.5 Withdrawal & refunds Dues commit you for the full season because registering reserves an exclusive position for your athlete and removes that position from the availability to other athletes. Rosters, entries, and coaching and administrative resources are budgeted for the entire team. Your financial commitment is therefore for the reserved position and program access for the full term and is not contingent on attendance.

If a family withdraws — for any reason, including playing time, coaching decisions, or an athlete deciding not to continue — the remaining balance becomes due immediately (see your Agreement for details), with one exception: situations in which Renaissance failed to meet its own obligations, raised through the grievance process in §10.4 and supported by its documented review. That concern should be brought to us when it arises, not after a withdrawal. A grievance raised for the first time once a balance is due will generally not qualify.

Renaissance offers optional fee insurance for your season dues. See §5.6 for details.

5.6 Fee insurance Optional insurance covering season fees if your athlete is unable to participate for a qualified reason is available at registration through ViCoverage. Terms are set by the provider's policy, not this handbook. Coverage cannot be added mid-season.

5.7 Billing questions & card disputes Think a charge is wrong? Email us at info@renaissancevolleyball.com — real errors get fixed fast, and you'll never need to fight us over an honest mistake. Please don't use credit card chargebacks to dispute dues you've agreed to: card disputes

exist for fraud and billing errors, not for disagreements about playing time or a decision to stop playing (those have their own paths, §3.3 and §10.4).

Disputing validly owed dues doesn't cancel them; the balance plus any dispute fees remains owed, and the athlete may be held from participation until it's resolved.

6. Playing Time

Let's talk about playing time. What we promise is that nothing about playing time at Renaissance is arbitrary or unspoken. Read this section before the season starts, not after a tournament weekend; it will make every conversation that follows a better one.

6.1 Philosophy We compete to win. Playing time is earned through practice performance, attendance, attitude, and match-ups, and may not be balanced. A roster spot guarantees coaching, training, and the opportunity to earn court time — not the court time itself.

With younger-aged and more developmentally focused teams, coaches aim for meaningful, though not necessarily equal, playing time for every athlete across a tournament, with targeted opportunities for growth.

Playing time can also be affected by readiness and conduct: arriving late, missing required uniform or equipment, unexcused absences (§7), or violations of our Code of Conduct (§9) may reduce or suspend court time at the coach's discretion.

6.2 Talking about playing time Athletes are always welcome to ask their coach, "What do I need to work on to earn more time?". That conversation makes players better. Conversations about other athletes' playing time won't happen at any level. Parent conversations follow §3.3 (Chain of Communication) and §3.4 (48 hour pause).

7. Practices & Attendance

Volleyball is the ultimate team sport — even the greatest player cannot play solo. One absence changes practice for everyone, so each athlete's attendance is important to the team's success.

7.1 Expectations Athletes attend all practices, arrive 15 minutes early, and are actively engaged for the full practice. Athletes should have all equipment needed for practices (i.e. shoes, kneepads, water bottle, etc.) and be ready to begin practice on-time.

Active engagement includes following directions, being open to changes coaches are suggesting, listening, and displaying respect to coaches and fellow athletes.

Athletes are to be picked-up promptly by a responsible adult promptly at the conclusion of practice, tournaments, or other events.

If your family chooses to come together to a practice or tournament, all non-participating children should be under the direct supervision of a responsible adult. It is your responsibility to ensure they do not interfere with the team's participation and you are responsible for them and their actions.

7.2 Reporting absences Report absences to the coach via SportsYou as soon as known — before practice, not after.

7.3 School sports & activities School commitments come first. Tell your coach the conflict schedule at the start of the season and we'll plan around it. Unreported conflicts are treated as unexcused.

7.4 Illness & injury Sick athletes should stay home, but let your coach know as soon as possible that you'll be absent.

Injured athletes are encouraged to attend and observe when cleared to be present, because learning doesn't stop when playing does. Athletes returning from an injury are required to provide a doctor's note clearly outlining their participation boundaries, for concussions, §11.2 applies.

7.5 Consequences Repeated unexcused absences may affect playing time (see §6) and, in persistent cases, roster status under §10. Excused absences (illness, school, family emergencies) never count against an athlete when communicated in a timely manner.

8. Tournaments & Travel

This section covers what to expect at (sometimes very long) tournaments, what's expected of you and your athlete, and how to plan.

8.1 Schedule Your team's major tournaments are advertised early — sometimes before tryouts — and the full tournament calendar is generally published in late fall. Why the wait? Event acceptances sometimes aren't confirmed until October or November, and we'd rather hand you a correct schedule once than a changing one repeatedly

Start times follow their own rhythm: events often assign wave times (AM or PM start) in advance, but exact start times usually aren't released until the Thursday before — so keep tournament weekends flexible until then. Everything we know, when we know it, is posted to the website, including your team's schedule and the spectator admission link (§5.2).

8.2 Attendance Athletes are expected to attend all scheduled tournaments. If a conflict exists, please notify your coach as early in the season as possible so that alternative players can be found for your team, if needed.

Postseason and additional tournament events are different: if your team qualifies for and accepts a bid or if your team adds a National Championship or another tournament, that event becomes part of the season schedule, athletes are expected to attend, and additional fees and travel costs may apply (see your Agreement). Genuine conflicts are evaluated case by case — the earlier you raise one, the more we can do.

8.3 Arrival Athletes should be courtside 60 minutes before the first scheduled match unless the coach says otherwise.

8.4 Work teams & officiating In club volleyball, teams referee and staff other matches between their own. Athletes help officiate, line-judge, keep score, and track libero sheets. This is part of the sport, every athlete participates, and teams may not leave a tournament until released from their final work assignment.

8.5 Stay-to-play Some travel events use a "stay-to-play" policy: to compete, teams must book lodging through the event's official housing system. We'll flag these events well in advance and post the official booking links — please book only through those links, even if you find a better rate elsewhere. This one matters more than it looks: an event can forfeit a team's spot if its families book outside the housing system, so one outside booking can cost all athletes their tournament. Lodging is a family expense (§5.2). If you are unsure, ask before assuming.

8.6 Travel & supervision Families are responsible for athlete transportation and lodging unless a club-organized travel plan is announced for a specific event. As always, and including at hotels, we ask for your help in ensuring the supervision and transportation rules in §11.4 and 11.5 are followed.

8.7 Weather & cancellations If an event is altered or cancelled by weather, official updates come only through §3.1 channels. Because dues cover tournament entries as part of the season (§5.1), cancellations don't change dues — instead, we work to schedule a make-up event so the team still gets its opportunity to compete. Make-up dates depend on facility and event availability, so we can't guarantee the new date will work for every family's calendar; a conflict with a make-up event is handled like any

other tournament conflict (§8.2), and dues aren't adjusted for individual availability. If we're unable to arrange a make-up at all, we'll credit your account the entry-fee portion we recover from the event host.

8.8 Spectator conduct Spectators, parents, guardians, and other individuals not on the team's roster agree to remain in the spectator area during all games and matches and to comply with the event's and Renaissance's Code of Conduct (§9.2).

9. Codes of Conduct

We hold everyone in our gym to a standard — athletes, parents, and coaches alike. The three codes are printed together on purpose: every expectation we place on families sits next to the ones we place on ourselves. You'll notice the parent code is the most detailed of the three. That's because every item in it comes from a real situation, and we'd rather name those plainly than let anyone discover them the hard way.

9.1 Athletes Compete hard. Respect officials, opponents, staff, and teammates — and support your teammates publicly, always. Take care of facilities and equipment (§12.4) and represent the club well in person and online (§9.4). Support coaching decisions on the court; if something feels wrong, the chain of communication (§3.3) exists for athletes too, and we genuinely want athletes to use it.

Hazing, bullying, or exclusion — in any form, on any platform — and the use of drugs, alcohol, or tobacco and vaping products are grounds for discipline up to dismissal (§10).

9.2 Parents & spectators Cheer for our kids — don't coach from the stands, and never address officials, opposing players, or other parents negatively. Model the sportsmanship we ask of the athletes.

Beyond the bleachers, one principle covers nearly everything else: concerns travel up, never sideways. Up means the chain of communication (§3.3), or straight to the top for anything involving safety (§11.3). Sideways means the things that damage a team without resolving anything — and we name them because we've seen each one: airing grievances to the whole team, or copying other families on complaint emails; appointing yourself spokesperson for "a group of concerned parents"; sharing negative commentary about the coach, club, or athletes from the stands during practices and matches; and running a parallel information channel when the coach communicates with the team — if something seems missing or miscommunicated, ask the coach rather than broadcasting a correction. Every one of these turns a solvable concern into a team problem. Bring it up instead — the chain works, and we promise it gets used.

9.3 Coaches Our coaches sign their own handbook with more obligations in it than this entire section — these are the commitments every family should know about. Renaissance coaches define each athlete's role with them directly, so no athlete has to guess where they stand (§6); communicate clearly and respond to requests other than conflict resolution items within 48 hours or 72 on tournament weekends (§3.2); never use demeaning language — demanding more from an athlete and demeaning an athlete are different skills;; honor the 48-hour pause themselves, not just expect it of families (§3.4); never discuss any athlete with another family's parent; follow every safety policy in §11; and answer to the same grievance process as everyone else (§10.4).

9.4 Social media Assume anything posted about the club, teams, officials, or athletes is public and permanent. Never post photos of other people's children without their family's permission. Public disparagement of individual athletes (anyone's), coaches, officials, or families — or knowingly spreading false information about the club or its members — is a conduct violation (§10). Having concerns is never a violation; broadcasting them instead of raising them (§3.3) is the problem. Coaches' online and electronic contact with athletes follows §11.6.

10. When Something Goes Wrong

Most issues are resolved with a conversation. For everything else, here is the process — knowing it in advance keeps disagreements from becoming disputes.

10.1 Progressive discipline Conduct issues are normally addressed in steps: (1) verbal conversation with the athlete, (2) written notice to the family, (3) suspension from competition, (4) dismissal. Serious violations — safety, abuse, violence — may skip steps.

10.2 Suspension & dismissal Dismissal requires Club Director approval and a documented record. Families will always be told, in writing, what happened and what policy applies.

10.3 Dues upon dismissal If an athlete is dismissed for conduct, the family's dues responsibility continues.

10.4 Grievance procedure Any family may file a written grievance with the Operations Director (or with the Training Director if the grievance involves the Operations Director). We will acknowledge your grievance in writing within 5 business days and provide a decision or action path within 15 business days. Both timelines begin upon receipt of a complete grievance. Filing a grievance will never be held against an athlete.

To help us investigate effectively, please include the following in your grievance letter:

1 - The names and roles of everyone involved, the date(s) and location(s) of the incident or pattern, and a factual account of what happened — what was said or done, in what order, and who was present.

2 - The section of this handbook or our Code of Conduct you believe was violated.

3 - What you've already done: Confirmation that the chain of communication (§3.3) was followed, or an explanation of why it wasn't. Grievances raised without following the chain first will be returned with a request to do so before the timeline begins — unless the concern involves athlete safety, in which case the chain requirement is waived and the grievance proceeds immediately.

4 - What you're asking for: The specific outcome or resolution your family is requesting.

5 - Your contact information: Family name, athlete name, team, date submitted, and the best way to reach you for our response.

Grievances that don't include all of the above will be returned with a request to complete them; the response timeline begins once a complete grievance is received. Complete Grievances can be submitted to Laura Zewe, Operations Director, laura@renaissancevolleyball.com.

11. Athlete Safety

Nothing in this handbook matters more than this section. These policies aren't formalities — they're the conditions under which we get to coach your kids.

11.1 Background clearances Every coach, staff member, and regularly-involved volunteer must hold current clearances required by Pennsylvania's Child Protective Services Law — PA State Police criminal history, PA child abuse clearance, and FBI fingerprint clearance where required — before working with athletes, renewed on the schedule the law requires.

Coaches will be compliant with additional screenings required by governing organizations like JVA, AAU, and/or USA Volleyball.

11.2 Concussions We follow Pennsylvania's Safety in Youth Sports Act. Any athlete showing signs of a concussion is removed from play immediately and may not return until cleared in writing by an appropriate licensed medical professional.

All coaches are required to complete concussion awareness training.

11.3 Reporting concerns Any athlete or parent who experiences or witnesses misconduct, abuse, or anything that feels wrong should report it to your Training Director, Operations Director, or Club Director — and you never have to go through a coach to do so. Reports are taken seriously, handled discreetly, and PA-mandated reporting obligations are followed. Retaliation for a good-faith report is grounds for immediate dismissal from the club — for anyone.

11.4 Supervision No coach or volunteer may be alone, one-on-one and out of sight of others, with an athlete who is not their own child — at practice, at tournaments, in vehicles, or in hotel rooms. Two-adult or observable-and-interruptible settings, always.

11.5 Transportation The employees, coaches and/or volunteers of Renaissance Volleyball or one of its teams, who are not also acting as a parent, shall not drive alone with an unrelated minor player.

Players and/or their parent/guardian are responsible for making all arrangements for local travel. The team and its coaches, managers or administrators should avoid responsibility for arranging or coordinating local travel. It is the responsibility of the parents/guardians to ensure the person transporting the minor player maintains the proper safety and legal requirements, including but not limited to: a valid driver's license, automobile liability insurance, a vehicle in safe working order, and compliance with applicable state laws.

11.6 Electronic communication Coach communication with athletes happens through team channels (§3.1) or with a second adult copied. No private direct messaging between coaches and minor athletes.

Coaches are not permitted to direct message any athlete at any time. Messages must include a second adult and are required to be transparent, accessible, and professional. Messages may only be sent between 7am and 10 pm.

Coaches and athletes may not friend, follow, or otherwise link accounts on social media platforms.

The parents or guardians of an athlete may request in writing that their child not be contacted by coaches through any form of electronic communications. The club will comply with the request without repercussion.

11.7 Medical forms & emergencies Every athlete must have a current medical form on file before the first practice. This is usually completed during the sign-up for tryouts. If your athlete still needs to complete it, Renaissance will let you know how and when to complete it. Even with a medical form, be sure to tell your coach about conditions that matter in an emergency — asthma, allergies, diabetes — even if it feels routine.

12. Uniforms & Equipment

12.1 Provided by the club Your athlete's specific uniform package is itemized in your Agreement. You can expect to receive at least the required jersey(s) and uniform bottoms. The uniform parts listed in your Agreement are included in dues (§5.1).

12.2 Purchased by families Athletes are required to provide their own shoes, socks, kneepads, and any other components or apparel they need to practice or compete at a tournament.

During the season, families can also purchase optional spirit wear — never required.

12.3 Care & replacement Lost or damaged uniform pieces are replaced at the family's expense, at the replacement cost we're charged. Genuine manufacturing defects are handled through the manufacturer's warranty — and the manufacturer, not the Club, determines what counts as a defect versus wear or neglect, so we can't override their call in either direction.

Numbers are assigned for the season and not transferable.

12.4 Equipment Club and facility equipment — balls, carts, nets, training gear, and the gyms that host us — should be treated like it belongs to your team, because it does (and because we'd like to be invited

back). Normal wear and tear is expected and never charged to anyone. Damage from misuse or vandalism is different: families are responsible for the actual repair or replacement cost of anything damaged by their athlete's misuse, and intentional misuse or vandalism is a conduct matter handled under §9 and §10.

13. College Recruiting Support

For athletes who want to play at the next level, we're a resource.

13.1 What we do. Support athletes with their recruiting. We follow our athlete's lead, act as a resource, answer questions, and provide guidance.

13.2 What we don't do. We don't guarantee recruitment, place athletes, or contact college programs without the family's involvement. Recruiting is driven by the athlete; we support it.

14. Code of Conduct & Acknowledgment

This page is our shared promise. The full codes and policies of this handbook govern — what follows is the heart of them.

The Athlete's Pledge

I will compete hard and respect officials, opponents, my coaches, and my teammates. I will support my teammates publicly, always. I will take care of the gyms we play in and the gear we use, and represent Renaissance well — in person and online. And when something feels wrong, I will speak up through the right channels, including approaching a trusted adult with any safety concerns.

The Parent's Pledge

We will cheer for all our kids and model the sportsmanship we ask of them. We will raise concerns up the chain, never sideways across the team — and follow the 48-hour pause after competition, except for safety concerns. We will support the team our athlete belongs to: its coaches, its families, and every athlete on it. When there's a problem, we will bring it to the people who can fix it.

The Club's Commitment

We will hold our staff to the same standards we print beside yours — every coach cleared, trained, supervised, and accountable. We will follow our own safety rules without exception, and we will answer to the same grievance process as every family. We hold ourselves to this handbook, too.

Acknowledgment

By signing, our family confirms that we have read this handbook, agree to follow its policies — including the full Codes of Conduct in §9 — and understand that it is part of our Player & Parent Agreement.

Parent/guardian signature
Financially responsible party

Parent/guardian printed name

Date

Athlete signature

Athlete printed name

Date